

RESIDENTIAL GETTING STARTED GUIDE

WELCOME TO THE NEIGHBORHOOD

As a family owned and operated resource hauler, Marin Sanitary Service has been serving Marin County for more than 70 years. We're dedicated to a better Marin, and work to promote recycling and diverting waste from our landfills to conserve natural resources and to reach our goal of zero waste.



10 QUICK SERVICE TIPS TO GET YOU STARTED RIGHT

- Use our Where Does it Go, Joe? online tool to find out if a material can be reused, recycled, composted, or disposed of in your garbage. See inside for details.
- 2. Don't overfill! Cart lids must close completely.
- **3.** Remove any weights, bungee cords or ropes that were used to secure the lids of carts on your pick-up day.
- **4.** Place all carts at the curb the night before your service day.
- **5.** Place carts at curb, two feet apart with handles facing away from the street. See illustration below.

- **6.** You may rent additional 64-gallon yard waste or recycling carts for a nominal monthly fee.
- 7. If you are going on vacation for two weeks or more, you may put a temporary stop on your service (up to three times per year).
- **8.** Large household items, such as a dryer or couch, require special pick-up. Please contact customer service at least 24 hours prior.
- **9.** We rent temporary debris boxes for big clean-ups or home remodeling projects.
- **10.** Pay your bill, view your schedule and find resources at **www.MarinSanitaryService.com**.



MARIN SANITARY SERVICE

PHONE: (415) 456-2601

HOURS: Monday - Friday 8 a.m. to 5 p.m. Closed Saturday,

Sunday, and select holidays

www.MarinSanitaryService.com

IN THIS GUIDE

- What goes into each cart (inside)
- What to do with household hazardous waste (inside)
- Contact information for service facilities (back)

WHAT GOES INTO YOUR CARTS Marin SANITARY SERVICE



GARBAGE CONTENTS ARE NOT SORTED, EVERYTHING GOES DIRECTLY TO LANDFILL











COMPOSTABLES YARD WASTE, FOOD SCRAPS AND FOOD-SOILED PAPER











ONLINE TOOL TAKES THE GUESSWORK OUT OF SORTING

IS IT RECYCLABLE. COMPOSTABLE. OR SHOULD IT GO IN THE GARBAGE?

Our online tool, Where Does It Go, Joe? will tell you! Just enter the material into the search field and the tool provides instructions on how to properly prepare or clean the item as well as what "stream" the material should go into: recycling, compostables or garbage. If it's reusable, we'll even suggest where you can donate it.

You'll find the tool online at: www.MarinSanitaryService.com

GET THE MARIN SANITARY MOBILE APP



Scan to download our free app and get all the features of the Where Does It Go, Joe? in the convenience of a mobile app.











Marin WHAT GOES INTO YOUR CARTS

RECYCLING **CLEAN PAPER PRODUCTS ONLY**









RECYCLING **CLEAN BOTTLES, CANS & CONTAINERS ONLY**









NO PAPER ITEMS NO PLASTIC BAGS NO COMPOSTABLE PLASTICS NO CLAMSHELLS/STYROFOAM

WHAT TO DO WITH HOUSEHOLD HAZARDOUS WASTE

Your household hazardous waste, defined as waste with properties that make it potentially dangerous or harmful to humans health or the environment, must be disposed of properly at the Marin Household Hazardous Waste Facility. The facility provides free household hazardous waste disposal for Marin County residents (except for Novato which has its own facility).



Household batteries



Oil based and latex based paints



Liquid petroleum gas (propane) tanks



Flammable liquids, thinners, solvents



Motor oil, lube oil, antifreeze, car batteries



Sharps in designated containers



Visit www.marinhhw.com to find out exactly what kind of hazardous waste the facility accepts (including weight and quantitiy limits). See the back page for hours and contact information.

CONTACT INFORMATION & RESOURCES

GARBAGE. RECYCLING. YARD/FOOD WASTE COLLECTION

MARIN SANITARY SERVICE

ADDRESS: 1050 Andersen Dr., San Rafael, CA 94901

PHONE: (415) 456-2601

HOURS: Monday - Friday 8 a.m. to 5 p.m. Closed Saturday, Sunday, and Holidays

SERVICES: Curbside collection of garbage, recyclables, and organics (foodwaste/yardwaste), commercial recycling programs

temporary debris box rental www.MarinSanitaryService.com

EVENTS & TOURS



In addition to our yearly customer appreciation celebration and community events, we encourage you to schedule individual or group tours of our San Rafael facility to see first-hand what happens to your garbage, recycling and compostables after we pick it up from your house. Whether you are interested in finding out how recyclables are sorted, what happens to garbage before it is transferred to the landfill, or simply want to visit our famous peacocks and pigs, we are happy to show you around. Or, watch our virtual tour on our website! Call (415) 458-5539 to schedule a tour. Visit www.MarinSanitaryService.com for tour details and to see the event schedule.

DOCUMENT SHREDDING & TOURS

MARIN RECYCLING CENTER

ADDRESS: 535 Jacoby St., San Rafael CA 94901

SERVICES: Recycling Facility Tours - (415) 459-5539 Monday -Friday by appointment only

Confidential Document Shredding - (415) 456-2601 Drop-off Monday -Friday, 8:30 a.m. to 4:00 p.m.

Call to schedule appointments to witness destruction of documents or to have materials collected onsite.

Auto Dismantling - (415) 453-1404 x3233 Drop-off Monday - Friday, 8:30 a.m. to 4:00 p.m. Call to schedule an

appointment.

www.MarinRecycling.com

INDOOR PUBLIC DUMP

MARIN RESOURCE RECOVERY CENTER

ADDRESS: 565 Jacoby St., San Rafael CA 94901

PHONE: (415) 485-5646

HOURS: Open 7 days a week. Monday - Saturday 8 a.m. to 4 p.m. and Sunday 9 a.m. to 4 p.m.

SERVICES: Indoor disposal area for residents and businesses of Marin County. Materials accepted are non-hazardous

commercial and residential solid waste such as yard waste, dirt, rock, concrete, demolition debris, large appliances,

and other debris.

www.MarinResourceRecoveryCenter.com

SAFE HOUSEHOLD HAZARDOUS WASTE DISPOSAL

MARIN HOUSEHOLD HAZARDOUS WASTE FACILITY

ADDRESS: 565 Jacoby St., San Rafael, CA 94901 (Look for the signs by the entrance to Marin Resource Recovery Center)

PHONE: (415) 485-6806

HOURS: For Residential Drop-off Tuesday - Saturday, 8 a.m. to 3:30 p.m.

See website for commercial hours of operation.

SERVICES: Residential Drop-off of HHW, E-waste, and Sharps in designated containers. Residential Drop-off is for ALL Marin

County households except Novato.

www.MarinHHW.com