

TLS disablement notice regarding hosted Web-Pak

This section applies only to Soft-Pak's "hosted" Web-Pak server.

On February 12th, 2018, Soft-Pak will be disabling security protocols known as "TLS 1.0" and "TLS 1.1" on our Web-Pak server (secure.soft-pak.com).

TLS 1.0 and TLS1.1 are older security protocols which are considered outdated. They will be disabled by credit card processing companies on **February 28th, 2018** and only TLS1.2 will be supported.

This change will affect users who are using older versions of Internet Explorer or older versions of Windows. Because Windows XP, Windows Vista, and Windows Server 2003 do not support the newer security protocol, **connections to secure.soft-pak.com will no longer function on Windows XP, Windows Vista, or Windows Server 2003 computers beginning February 28th, 2018.**

Windows 7, Windows 8, Windows 10, Server 2008, and Server 2012 computers should be updated to the latest version of Internet Explorer/Edge before **February 28th, 2018** to ensure proper operation.

TLS disablement notice to customers processing credit cards with Authorize.net

This section applies only to customers using Authorize.net for credit card processing.

On **February 28th, 2018**, Authorize.net will disable support for security protocols known as "TLS 1.0" and "TLS 1.1."

TLS 1.0 and TLS 1.1 are older security protocols which are considered outdated. They have been replaced by TLS 1.2.

Because Windows XP, Windows Vista, and Windows Server 2003 do not support the use of the newer security protocol, **credit card payments within Soft-Pak for customers using Authorize.net will no longer function on Windows XP, Windows Vista, or Windows Server 2003 computers beginning February 28th, 2018.**

Windows 7, Windows 8, and Windows 10 computers should be updated to the latest version of Internet Explorer/Edge before **February 28th, 2018** to ensure proper operation.

TLS disablement notice to customers processing payments with Forte

This section applies only to customers using Forte for payment processing.

On **February 21st, 2018**, Forte will disable support for security protocols known as "TLS 1.0" and "TLS 1.1."

TLS 1.0 and TLS 1.1 are older security protocols which are considered outdated. They have been replaced by TLS 1.2.

Because Windows XP, Windows Vista, and Windows Server 2003 do not support the use of the newer security protocol, **payments within Soft-Pak for customers using Forte will no longer function on Windows XP, Windows Vista, or Windows Server 2003 computers beginning February 21st, 2018.**

Windows 7, Windows 8, and Windows 10 computers should be updated to the latest version of Internet Explorer/Edge before **February 21st, 2018** to ensure proper operation.

TLS disablement notice to customers with in-house Web-Pak servers

This section applies only to Soft-Pak customers maintaining their own Web-Pak server(s).

On **February 28th, 2018**, Authorize.net will disable support for security protocols known as “TLS 1.0” and “TLS 1.1”

TLS 1.0 and TLS 1.1 are older security protocols which are considered outdated. They have been replaced with TLS 1.2.

Because Windows XP, Windows Vista, and Windows Server 2003 do not support the newer security protocol, **credit card payments via Authorize.net will no longer function on Windows XP, Windows Vista, or Windows Server 2003 computers beginning February 28th, 2018.**

Windows 7, Windows 8, Windows 10, Server 2008, Server 2012 computers should be updated to the latest version of Internet Explorer/Edge before **February 28th, 2018** to ensure proper operation.